

Presence Accessibility Conformance Report

WCAG Edition

VPAT® Version 2.3 (Revised) – April 2019

General Information

Name of Product/Version: Presence

Product Description: Student Engagement Platform

Report Date: August 2020

Contact Information: ada@presence.io

Notes:

Evaluation Methods Used: General product knowledge and testing with assistive technologies

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.1	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, WCAG 2.1 Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	
1.2.2 Captions (Prerecorded) (Level A)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	
1.3.1 Info and Relationships (Level A)	Supports	
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Supports	
2.1.1 Keyboard (Level A)	Supports	
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A)	Supports	
2.2.1 Timing Adjustable (Level A)	Supports	
2.2.2 Pause, Stop, Hide (Level A)	Supports	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A)	Supports	
2.5.2 Pointer Cancellation (Level A)	Supports	
2.5.3 Label in Name (Level A)	Supports	
2.5.4 Motion Actuation (Level A)	Supports	

3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Supports	

Table 2: Success Criteria, WCAG 2.1 Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	
1.3.4 Orientation (Level AA)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Supports	
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA)	Supports	
1.4.11 Non-text Contrast (Level AA)	Supports	
1.4.12 Text Spacing (Level AA)	Supports	
1.4.13 Content on Hover or Focus (Level AA)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	Sitemap exists on both Admin and Portal
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports	

3.1.2 Language of Parts (Level AA)	Supports	User-generated content may include different languages which are not specified
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
4.1.3 Status Messages (Level AA)	Supports	Alert/Toast messages

Table 3: Success Criteria, WCAG 2.1 Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Applicable	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Applicable	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Applicable	
1.2.9 Audio-only (Live) (Level AAA)	Not Applicable	
1.3.6 Identify Purpose (Level AAA 2.1 only)	Partially Supports	
1.4.6 Contrast Enhanced (Level AAA)	Does Not Support	
1.4.7 Low or No Background Audio (Level AAA)	Supports	
1.4.8 Visual Presentation (Level AAA)	Does Not Support	
1.4.9 Images of Text (No Exception) Control (Level AAA)	Supports	
2.1.3 Keyboard (No Exception) (Level AAA)	Supports	

2.2.3 No Timing (Level AAA)	Supports	
2.2.4 Interruptions (Level AAA)	Supports	
2.2.5 Re-authenticating (Level AAA)	Does Not Support	
2.2.6 Timeouts (Level AAA)	Does Not Support	
2.3.2 Three Flashes (Level AAA)	Supports	
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Does Not Support	
2.4.8 Location (Level AAA)	Does Not Support	
2.4.9 Link Purpose (Link Only) (Level AAA)	Supports	
2.4.10 Section Headings (Level AAA)	Supports	
2.5.5 Target Size (Level AAA)	Partially Supports	Text only interactive elements and menus are not supported
2.5.6 Concurrent Input Mechanisms (Level AAA)	Supports	
3.1.3 Unusual Words (Level AAA)	Partially Supports	User-generated content may include unusual words with no definition
3.1.4 Abbreviations (Level AAA)	Partially Supports	User-generated content may include abbreviations with no definition
3.1.5 Reading Level (Level AAA)	Supports	
3.1.6 Pronunciation (Level AAA)	Partially Supports	User-generated content may include words where the meaning may be ambiguous
3.2.5 Change on Request (Level AAA)	Supports	
3.3.5 Help (Level AAA)	Partially Supports	Some portions of the platform contain context-sensitive help
3.3.6 Error Prevention (All) (Level AAA)	Supports	